Urban Open Space Land Management Plan Strategic Actions

The table below provides a breakdown of the Objectives and Strategies that sit under each of the 12 Key Principles of the Urban Open Space Land Management Plan. Business-as-usual strategies are marked (BAU).

Key Principle 1: Community centric	
Objectives	**Strategies**
• The community is at the centre of all decision-making processes. • Public places that: - respond to community needs - enhance the lives and wellbeing of residents and visitors - create a sense of community identity and belonging.	• (1) Develop an understanding of community needs and wants through ongoing collaborative engagement. (BAU) • (2) Undertake decision-making processes that are based on community feedback. (BAU) • (3) Deliver infrastructure, services and programs that meet the needs of the community. (BAU) • (4) Create public spaces that promote people's health and wellbeing. (BAU) • (5) Provide a responsive service to our community stakeholders, for example by improving our Information Communications Technology (ICT) systems to manage workflows and customer requests and feedback.
Key Principle 2: Accessible, inclusive and equitable	
Objectives	**Strategies**
• Public spaces that are accessible, inclusive and equitable.	• (6) Provide safe, equitable and convenient access within and between urban open spaces. (BAU) • (7) Provide opportunities for people of all ages, abilities and backgrounds to participate in a variety of activities. (BAU) • (8) Explore opportunities to reduce regulatory barriers placed on businesses, community groups and citizens in the activation of places and the conduct of commercial and civic activity. • (9) Manage the usage of sportsgrounds and related facilities in a manner that supports various sporting groups within the community and provides access at a reasonable cost. (BAU) • (10) Continue to support street and graffiti artists by providing legal graffiti practice sites and assisting artists to identify mural sites. • (11) Provide cemetery facilities that meet the cultural and religious needs of the diverse Canberra community. (BAU)
Open and transparent	
Objectives	**Strategies**
• Commitment to transparency in process and information. • An engaged and informed community. • A government that is accountable.	• (12) Be open and honest in providing information to our community stakeholders. (BAU) • (13) Seek to establish positive relationships built upon mutual understanding of each other's needs and constraints. (BAU) • (14) Provide up-to-date information to the community using a range of media, including the City Services website, to reach a broad audience. (BAU) • (15) Raise public awareness through education programs. (BAU) • (16) Develop a ACTmapI layer for open space typologies. • (17) Explore options for providing a publicly accessible map of public amenities such as play spaces. • (18) Provide input to annual reports. (BAU) • (19) Develop and maintain the ACT Government Sportsground Services Charter.
Collaborative and responsive	
Objectives	**Strategies**
• Meaningful and genuine engagement with the community. • Responsive to all stakeholders. • All stakeholders have an opportunity to participate in decision-making processes.	• (20) Identify opportunities to engage and inform the community. (BAU) • (21) Acknowledge and support the role/s of all stakeholders – government agencies, industry, non-government organisations and the community – in the management and maintenance of our urban open spaces. (BAU) • (22) Explore alternative methods of engaging with and informing all sectors of the community. (BAU) • (23) Work collaboratively across all levels of government. (BAU) • (24) Continue to engage with all stakeholders, including the Minister, ACT Government staff, education institutions, NGOs and the community to deliver better outcomes. (BAU)

• The culture and knowledge of the Ngunnawal and any other people or families with connection to the lands of the ACT and region, is interwoven into the day-to-day land management activities.	• (25) Implement the TCCS Reconciliation Action Plan. (BAU) • (26) Work with the local traditional custodians, the Ngunnawal and any other people or families with connection to the lands of the ACT and region, and the wider Aboriginal and Torres Strait Islander community to integrate traditional knowledge and land management practices into the management of our urban open spaces. (BAU) • (27) Acknowledge the contributions of the Ngunnawal and any other people or families with connection to the lands of the ACT and region, and the wider Aboriginal and Torres Strait Islander community in our policies. (BAU) • (28) Develop a process or policy on how we recognise and acknowledge Indigenous culture within the urban landscape. • (29) Investigate options for incorporating Ngunnawal and any other people or families with connection to the lands of the ACT and region's language into our public spaces (i.e. interpretive signage) and policies. • (30) Work with the local Indigenous community to determine a future management model for Boomanulla Oval. • (31) Establish processes for assessing requests from the community for assets on public open space. This includes requests for privately funded or co-funded projects. • (32) Consider a model/criteria for ongoing maintenance of privately funded or co-funded projects where they are not gifted assets.
Shared stewardship	
Objectives	**Strategies**
• Recognise that everyone has a role to play in the management of public spaces. • Community involvement is supported.	• (33) Work with volunteer groups and organisations (i.e. Landcare and Catchment Groups) to improve our urban open spaces. (BAU) • (34) Review TCCS mowing practices in consultation with TCCS staff, volunteers and EPSDD to ensure conservation areas, and areas where volunteers are undertaking planting activities, are protected (e.g. by ensuring appropriate policies and procedures are in place and providing signage or other identifying measures) while also addressing public and staff safety, infrastructure, culturally significant sites, environmental outcomes and amenity. • (35) Provide a range of opportunities for the community to participate in volunteer programs. (BAU) • (36) Support our volunteers by providing resources and training. (BAU) • (37) Explore funding options for volunteer groups. For example, the 'Adopt-a- Park' community grants program. (BAU)
Valued	
Objectives	**Strategies**
• The community values public spaces and feels a sense of pride and ownership. • Our public spaces are great places to visit.	• (38) Encourage greater community participation by creating destinations that promote a sense of place and belonging. • (39) Implement place-making initiatives.
Safe	
Objectives	**Strategies**
• Public spaces that are safe. • Public spaces where people feel safe. • The safety of our workforce is a priority.	Support safety within urban open spaces by: • (40) Identifying and addressing hazards and threats. (BAU) • (41) Installing and maintain lighting along access routes to improve visibility. (BAU) • (42) Ensuring that public spaces and related facilities are maintained in a safe and fit for purpose condition. (BAU) • (43) Complying with Crime Prevention Through Environmental Design within the Territory Plan 'Urban Design Guide'. (BAU) • (44) Ensuring staff participate in induction and Work Health and Safety (WHS) training. (BAU) • (45) Ensuring Standard Operating Procedures (SOPs) are up-to-date. (BAU) • (46) Ensuring role specific training has been undertaken and qualifications are up-to-date (e.g. chemical handling, chainsaw use, tree felling, working at heights). • (47) Preparing and implement Temporary Traffic Management Plans as required

Quality and value for money	
Objectives	**Strategies**
• Urban open space and associated facilities are appropriate to the level and type of use, are attractively designed and located, and comply with the applicable standards. • Quality public spaces present value for money (balancing whole-of-life cost with durability and fit for purpose) for government and the community.	•(48) Undertake regular audits to ensure assets meet the required standards. (BAU) •(49) Investigate water saving measures (e.g. more efficient irrigation systems, drought tolerant grasses and plants, non-potable water options). •(50) Explore opportunities for optimising capacity and usage of sportsgrounds to meet increasing demands. •(51) Undertake a review of Informal Use (Dryland) Ovals in consultation with the community to determine the most appropriate recreational uses of these spaces. •(52) Source materials, services and equipment that represent value for money. (BAU) •(53) Explore options for cost recovery. (BAU)
Sustainable	
Objectives	**Strategies**
• The design, management and use of urban open space is compatible with long term sustainability, to encourage biodiversity and amenity opportunity for future generations. • Cultural, social, heritage and environmental values are protected and enhanced. • Public spaces that are responsive to the impacts of climate change. • Mitigate urban heat. • Resources are used sustainably. • Greenhouse gas emissions are reduced. • Improved water quality in our lakes, ponds, streams and rivers.	• (54) Provide and maintain public spaces to meet the future demands of a growing population and an expanding urban area that is undergoing densification. (BAU) • (55) Ensure resources are used efficiently and effectively. (BAU) • (56) Providing resilient urban open spaces that respond to the impacts of climate change (i.e. appropriate plant species selection, shade, stormwater management). (BAU) • (57) Prepare and maintain management plans for areas of environmental significance (e.g. to support box gum woodland and derived native grassland). • (58) Prepare and maintain conservation management plans for heritage registered places and objects. • (59) Identify and protect threatened/endangered habitats and wildlife corridors. • (60) Raise community awareness by installing interpretative signage at key sites that hold significant environmental, cultural, social and/or heritage value. • (61) Work across ACT Government to identify locations within urban open spaces for biodiversity restoration projects (rewilding) as part of the ACT Government's 'Connecting Nature Connecting People' initiative. • (62) Promote the sustainable use of public land by ensuring the type and level of activity is compatible and follows Biodiversity Sensitive Urban Design. (BAU) • (63) Review mowing practices to ensure that grass clippings are appropriately managed to prevent them from entering our waterways and contributing to poor water quality - consistent with the Canberra's Lakes and Ponds Land Management Plan and EPSDD's Healthy Waterways Program. • (64) Identify and manage pests and weeds to protect the natural environment. (BAU) • (65) Minimise waste and investigate options for recycling and using recycled materials. (BAU) • (66) Adopt a risk management approach to the development and management of public urban open space. (BAU) • (67) Explore options for using zero/low emission vehicles. • (68) Encourage walking and cycling as an alternative to car use by creating urban open spaces that are accessible and connected. (BAU) • (69) Reduce the negative impacts of chemicals and seek alternatives where feasible.
Continuous Improvement	
Objectives	**Strategies**
• Strive for continuous improvement. • A well-informed workforce. • Decisions are evidence-based.	• (70) Identify and deliver staff training needs. (BAU) • (71) Review and evaluate current practices and procedures to ensure constant improvement and alignment with best practice and current policy. (BAU) • (72) Harness opportunities to work with the scientific community. • (73) Foster citizen science. • (74) Explore and adopt new technologies, methodologies and ideologies that are evidence based. • (75) Review Municipal Infrastructure Standards (MIS), in particular MIS 16 Urban Open Space, to ensure consistency with this Plan and to remove repetition.

Compliant	
Objectives	**Strategies**
• Compliance with relevant legislation and policies.	• (76) Raise awareness of roles and responsibilities (government and community) under relevant legislation. • (77) Implement the Strategic Bushfire Management Plan to protect and preserve life, property and the environment. (BAU) • (78) Ensure mandatory training is undertaken and up-to-date. (BAU) • (79) Ensure SOPs and guidelines are up-to-date. (BAU) • (80) Ensure compliance with legislation. (BAU) • (81) Undertake enforcement activities to ensure public places are safe and accessible. (BAU) • (82) Ensure compliance with Municipal Infrastructure Standards (MIS). (BAU)
Accountability	
Objectives	**Strategies**
• Land managers are accountable and responsive.	• (83) Develop a Strategic Asset Management Plan. • (84) Deliver identified strategies under this Plan as well as the various ACT Government strategies, associated management plans. For example, the Pest Plants and Animals Act 2005 and associated pest management plans and Bushfire Operational Plans (BOPs). (BAU) • (85) Maintain accurate records and improve ICT systems to collate and analyse data. (BAU)